

LOI SUITES
IGUAZU HOTEL

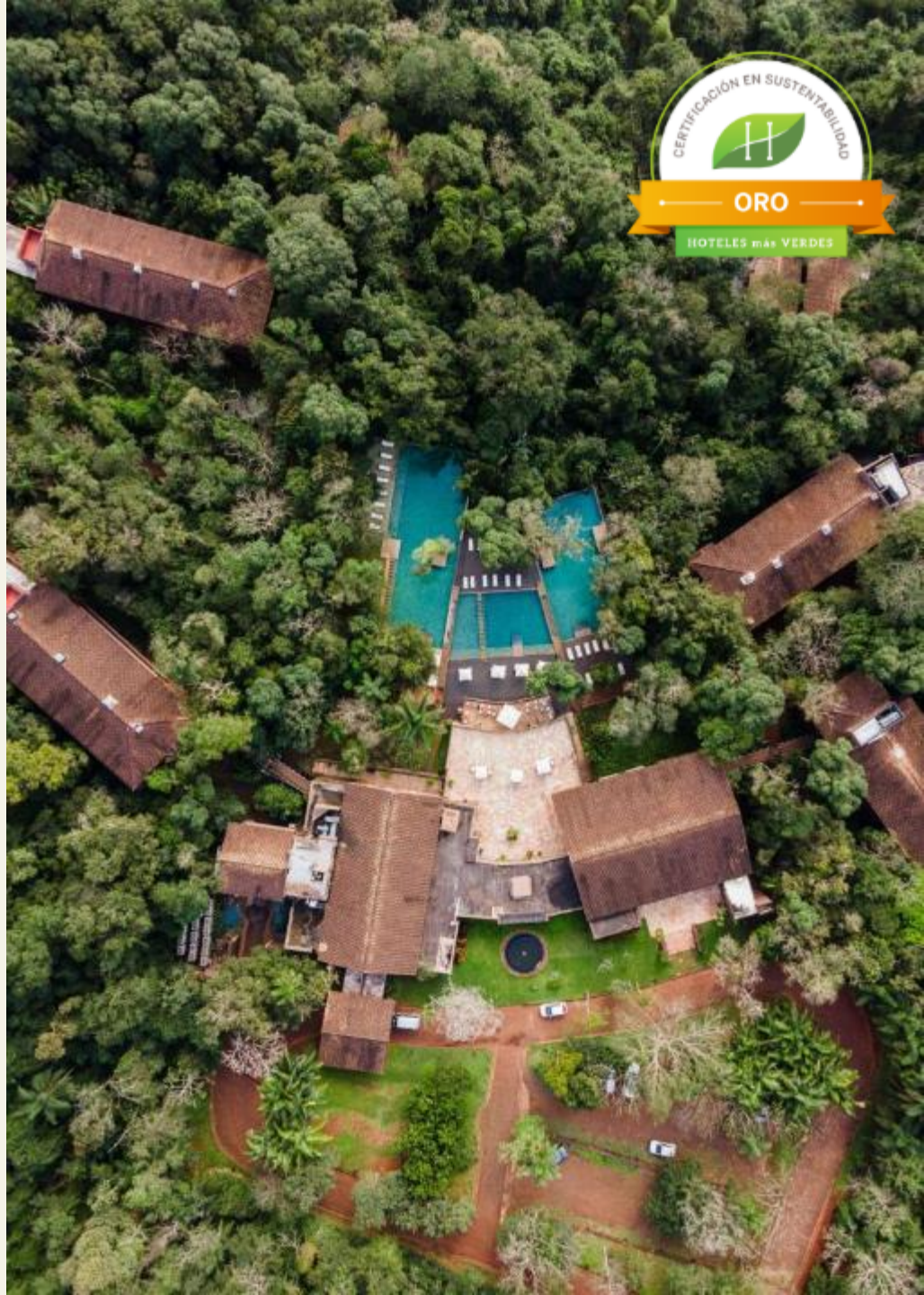
Sustainable Management Report 2024–2025

Loi Suites Iguazú

Immersed in the subtropical Iryapú jungle, just 15 minutes from Iguazú Falls, the hotel was built with the utmost respect for nature, preserving the area's native vegetation. The 160 rooms of this magnificent five-star hotel invite guests to immerse themselves in the depths of the Misiones rainforest.

The facilities meet accessibility standards for people with reduced mobility, including ramps throughout different areas of the hotel, wheelchair-accessible restrooms in public spaces, and specially adapted rooms.

We are proud to have obtained the sustainability certification from the Hoteles Más Verdes program. We are deeply committed to our surroundings and continuously work to become more sustainable every day.



Services

- **Buffet Breakfast:** includes a regional station featuring traditional local products, a dedicated station for guests with celiac disease, and a live regional cooking presentation where dishes are prepared to order.
- **Naipi Restaurant:** offers local gourmet cuisine along with views of the subtropical rainforest.
- **Tiki Bar and Yvaga Bar:** serve light lunches featuring regional flavors. Room service is also available.
- **Outdoor Swimming Pools:** including one exclusively for guests over 18.
- **Namasthe Spa:** provides a unique space for relaxation, offering massages, body treatments, and water circuits.
- **Gym.**
- **Recreation Area:** includes a games room, guided walks along natural trails, live tastings of regional products, cultural visits to nearby Guaraní communities, and other activities.



Principles of Our Sustainable Management Policy

At Loi Suites Iguazú Hotel, we are convinced that the development and growth of our company are intrinsically linked to the well-being and sustainable development of the local community of Puerto Iguazú, as well as to the conservation and protection of the environment, the Atlantic Forest ecosystem, and the region's historical, natural, and cultural heritage, with particular emphasis on the heritage of the Mbyá Guaraní people and the communities that comprise it.

We believe that contributing to the sustainable development of the destination and ensuring excellence in the quality of service provided to our guests are the strategic pillars that guide all our actions.

Within this framework, we have developed this Sustainable Management Policy, comprising programs, objectives, targets, and actions aligned with our mission, vision, and values, while maintaining a balanced approach to the economic, social, and environmental dimensions of sustainability.

Through this policy, we have established a Sustainable Management System that integrates all aspects of our operations, promoting the sustainable development of Puerto Iguazú, respect for human and labor rights, biodiversity protection, conservation of natural and cultural heritage, strengthening of the local community, and the active participation of employees, guests, suppliers, and other stakeholders in building a responsible tourism destination.

Likewise, Loi Suites Iguazú Hotel is committed to conducting all its activities in accordance with the principles of Sustainable Tourism, promoting a balance between economic development, environmental protection, conservation of natural and cultural heritage, respect for human rights, the well-being of local communities, and guest satisfaction. Within this framework, we adhere to the principles established in the World Charter for Sustainable Tourism +20 and the guidelines of the Hoteles Más Verdes Program.

We are also committed to complying with all applicable legislation and requirements related to sustainable, environmental, social, and labor management, as well as health and safety and tourism regulations; preventing and minimizing the negative impacts resulting from our activities; enhancing positive impacts on the environment, the community, and the local economy; and promoting the continuous improvement of our Sustainable Management System across its economic, social, and environmental dimensions.



Management Objectives

Communication:

- Inform internal and external guests about our sustainability management system, progressively implemented since January 2021.
- Communicate our Sustainable Management System through our website and social media channels.
- Train our internal audience on the Sustainability Policy, Code of Conduct, and the responsible use of resources, including energy and water, as well as waste separation.

Waste Management:

- Continue implementing best practices for proper waste management, initiated in 2019.
- Since 2024, dry recyclable waste has been delivered to a non-profit organization (MTE), whose members rely on these materials for their livelihood.
- Continue raising awareness among employees about the proper separation of waste.
- Continue with plogging activities.

Energy Efficiency:

- Reduce energy consumption by 5% compared to 2024.
- In December 2024, we completed the replacement of all televisions with LED models.
- Continue raising awareness among internal and external guests through digital communications.
- Analyze the implementation of renewable energy sources for heating the swimming pool water.

OBJECTIVE

Protect and conserve biodiversity, with particular emphasis on the Iryapú jungle and the Atlantic Forest.



BIODIVERSITY

OBJECTIVE

Responsibly manage the solid waste generated by the Hotel.



WASTE

OBJECTIVE

Use electricity efficiently and responsibly.



ENERGY

Water Efficiency

- Reduce water consumption by 5% by December 2025, compared to 2024 levels.
- Continue with the monthly recording of water consumption.
- Collect rainwater for irrigation and cleaning of common areas.

Procurement

- Procurement efficiency: implement efficient procurement management throughout the year.
- Maintain the use of refillable amenity dispensers and bulk purchasing of shampoo, liquid soap, and conditioner throughout the year.
- Prioritize local suppliers that implement sustainable and CSR initiatives, as well as local entrepreneurs and vendors from local farmers' markets.
- Purchase A+ energy-efficiency equipment for the goods storage area in 2025/2026.

Sustainable Education Plan

- Raise employees' awareness of environmental issues and sustainable hotel management.
- Provide ongoing induction for new employees, including information about their job descriptions and sustainability tips.
- Design and implement sustainable activities.

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OBJECTIVE

Reduce water consumption as much as possible.



WATER

OBJECTIVE

Strengthen the development of the local community of Puerto Iguazú.



LOCAL
COMMUNITY

OBJECTIVE

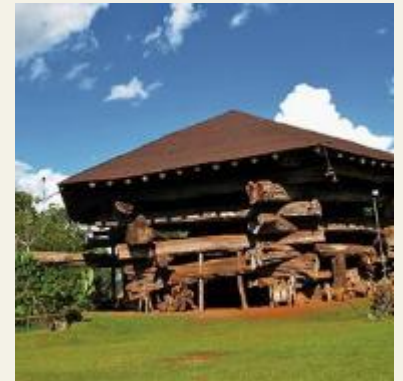
Progressively reduce our carbon footprint.



CARBON

Achieved Goals

- Replacement of 100% of halogen light bulbs with LED technology.
- Installation of water-saving devices in all guest room showers.
- Complete renewal of televisions, replacing 100% of LCD TVs with LED models.
- Donations to community meal centers, schools, hospitals, employment offices, and NGOs.
- 90% of our employees hired from Puerto Iguazú and surrounding areas.
- Promotion of cultural visits to Guaraní communities, encouraging guests to purchase handicrafts directly from local artisans.
- 95% of organic waste diverted for compost production.
- Guest satisfaction: 80% in internal surveys and 4.55/5 in external surveys.
- New certifications obtained: Sello Nómades Digitales and Cocinar.





LOI SUITES IGUAZU HOTEL

www.loisuites.com.ar

MEMBER OF:

